**DOCKER TROUBLESHOOTING GUIDE**

**STEP 1** – Go to **Control Panel** In settings and open it

Graphical user interface, application

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**STEP 2** – Go to (**Settings – Control Panel – Programs – Uninstall program**)

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**STEP 3** - Click **Uninstall** and select the **DOCKER app**

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**STEP 4** - After Successfully uninstalling **DOCKER app**, Click on **close** option

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URL—**https://docs.docker.com/docker/windows/install**

**STEP 5** - After **Uninstall**, Copy and Paste the Above **URL** into the Browser

It will take you to **DOCKER download page**

Download the application as shown in the picture below

Graphical user interface, text, application, email

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**STEP 6** - Go to (**C drive – Program Files**) and search for **DOCKER** folder and **delete it** as shown below

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**STEP 7** - As the same process as above, Go to **C drive – Users – User** and search for **.docker** folder and delete the folder as well ( If prompted for admin permission, click on continue)

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**STEP 8** - Now, Go to ( **C drive – Users – User – app data - Roaming** ) and search for Docker & Docker Desktop folder and delete the folder as well ( If prompted for admin permission, Click on continue)

**NOTE- the above-mentioned files will be hidden by default. Hidden files must be enabled in settings to view these files**

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**STEP 9** - Now again, Go to ( **C drive – Users – User – app data - Local** ) and search for **Docker folder** and **delete the folder** as well (If prompted for admin permission, Click on continue)

**NOTE- the above-mentioned files will be hidden by default. Hidden files must be enables in settings to view these files**

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**STEP 10** - Search for the downloaded **“Docker Desktop Installer”** file in the system downloads as shown below and proceed to install

When the installation begins, **Uncheck the First option in the installation box** ( Use WSL 2 Instead of Hyper-V )

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**STEP 11** - When the installation is complete, Click on **“Close and Restart”** as shown below

Graphical user interface, application

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**STEP 12** - Once the system restarts, **Open the docker application**. When the install dialogue box opens, **Check the terms and conditions box at the bottom and click on Accept**

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**STEP 13** - After accepting the terms and conditions, In the next dialogue box click on **START**

Graphical user interface, application

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**STEP 14** - Once the installation is completed successfully, you will be able to see a message called as “**engine running**” at the bottom left of the dialogue box. This indicates that the installation was completed successfully

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You can check the version of the docker installed in the command prompt using the command **“docker version”**

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